

Tasting Room Associate at Curio Wine Bar

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We are seeking a part-time, energetic Tasting Room Associate with a background in hospitality and excellent service skills for Curio Wine Bar & Tasting Room at 209 William St. in downtown Fredericksburg. You are our ideal candidate if you love connecting customers with wines, have experience in hospitality, are committed to crafting excellent customer experiences, and are positive and unflappable in high-volume situations.

Compensation: Starting compensation is \$12/hour base pay + pooled tips; combined average compensation is typically more than \$20/hour. Includes generous employee discount, staff development/learning opportunities, and complimentary wine-club releases after 90 days employment.

Schedule: This is a part-time position of approximately 8-15 hours weekly (1-2 shifts a week). Saturday availability is required. There will be additional opportunities to work offsite events like festivals.

Overview: Curio Wine Bar & Tasting Room opened in downtown Fredericksburg City (22401) in August 2023 as an expansion of our small farm winery, in Sumerduck, VA (22742). Our mission is to develop and support a community of wine lovers who enjoy exploring wine from around the world. We do this by cultivating a spirit of playful curiosity around wines. Our success in carrying out this mission depends upon creating and retaining a staff capable of delivering an exceptional experience to every customer, every time.

Essential Duties

- **Customer Service and sales:** Greet guests and provide prompt, courteous, and professional service to guarantee they leave with a high opinion of our wines and winery. Create a connection with customers and share knowledge of the available wines and benefits of wine clubs.
- **General Duties:** Maintain a clean and well-stocked wine bar/tasting room; performing cleaning duties as scheduled and needed.
- **Light food preparation and service:** Deliver prepared food to tables; possibly prepare charcuterie and small bites; bus tables and clean dishes as needed.
- **Off-site Events:** Occasionally represent the winery at festivals and other events.
- **Other duties as assigned.**

Job Requirements & Skills

- Must be 21 years of age or older and eligible to work in the United States.
- Customer service experience required; experience in hospitality is strongly **preferred**.
- Knowledge of and interest in wine is **required**.
- Availability to work two shifts per week required; availability on Saturdays required.
- Must be comfortable navigating technology, including hardware such as WineStation machines and software like complex point-of-sale systems.
- Requires excellent oral and written communication skills; a high degree of accuracy and attention to detail; solid organizational abilities.
- Requires a positive growth mindset willing to embrace change and learn new things.
- Requires the ability to stand for long periods, squat, lift 40 lbs, and go up and down stairs.
- Requires the ability to earn food handling and alcohol-related certifications.
- Must maintain high standards of cleanliness and reinforce safety and compliance regulations with customers. Requires basic food preparation skills.
- Must have reliable transportation.

Curio Wine Bar is an equal opportunity employer. We offer a welcoming and inclusive environment for both staff and customers. We value kindness, empathy, and respect for each other as core tenets of our company's culture.

To apply: Email your resume, statement of interest, and include two references to contact@curiowines.com with "Tasting Room Associate" in the subject line. Please make sure that your resume and/or statement reflects the required job requirements listed above. We will confirm receipt of your application. If you are invited for an interview, you will be contacted within 5 working days to schedule the initial virtual interview. Please no calls or in-person inquiries.
